

FirstEnergy will be applying updated security requirements to our websites on September 14, 2020. This change will require recent versions of web browsers to access our websites. (more info)

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To maintain the highest level of data security and to align with industry best practices, FirstEnergy will be applying updated security requirements to www.firstenergycorp.com and related websites. Starting on September 14, 2020, FirstEnergy websites will block connections that do not use TLS v1.2 or higher security protocols. This change will require all customers and partners to use recent versions of their preferred web browser to access our websites.

About Transport Layer Security (TLS)

Transport Layer Security (TLS) is a protocol that ensures that a connection to a remote endpoint is securely encrypted to provide privacy and data integrity. TLS v1.2 and TLS v1.3 are the most current versions and are the most secure. FirstEnergy has historically permitted TLS v1.0 and v1.1 for compatibility reasons. However, those versions are now obsolete and considered less secure. FirstEnergy is making these changes to continue our history of being proactive with our security and to protect our customers' information.

Supported Web Browsers

The following web browsers support TLS v1.2 and v1.3 and will be necessary to access FirstEnergy's websites:

- Google Chrome v70 or greater
- Microsoft Edge
- Mozilla Firefox 63 or later
- Mozilla Firefox ESR 68 or later
- Microsoft Internet Explorer 11
- Apple Safari 13 or later (macOS 10.14.4 or later)
- Apple iOS 12.2 or later
- Google Android 10 or later (for the native browser)

This list is only a representative sample of the most common browsers using FirstEnergy websites. This lists the minimum version of each browser that supports the configuration but should not be taken as a recommendation of a specific browser version. Always keep your software updated to the latest versions whenever possible for the most secure online experience.

EDI Testing

If you need to implement TLS v1.2 and TLS v1.3 and would like to schedule testing, please contact editeam@firstenergycorp.com. Testing specifically for those who need to implement TLS v1.2 and TLS v1.3 will be scheduled August 17 through August 28.