



Ohio Edison • The Illuminating Company • Toledo Edison

Your power is about to get **BRIGHTER.**

An introduction to Smart Meters for your home



FirstEnergy's Ohio electric companies – Ohio Edison, Toledo Edison and The Illuminating Company – are continuing efforts to install smart meters throughout the Ohio service areas. This effort is part of an ongoing investment, approved by the Public Utilities Commission of Ohio, to modernize our electric distribution system.

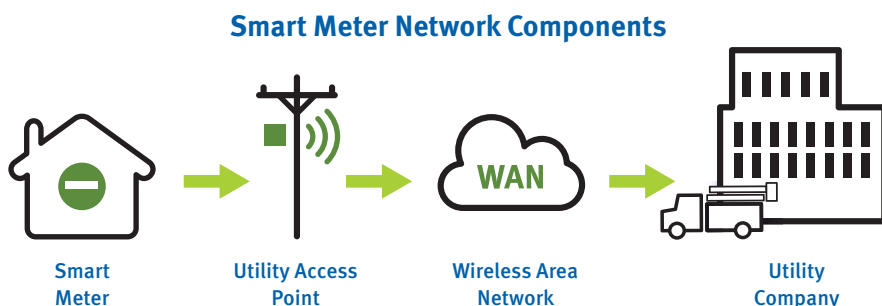
This step toward a more modernized electric system will enable automated meter readings and may enhance our ability to respond to outages faster and more efficiently.

With a smart meter, you will have access to more detailed energy information through our online Home Energy Analyzer tool that will help you better understand your electricity use – which means you can then make informed decisions on how to manage and control your electricity consumption.

Please take a look at some of these Frequently Asked Questions for more information about our Smart Meter Program:

Q | What is a smart meter?

A | A smart meter is a digital electric meter that collects electricity usage information and sends that data to the local utility through a secure telecommunications connection.



Q | What if I don't want a smart meter?

A | Please call us at 855-344-3400 (Monday through Friday, 8:00 a.m. to 6:00 p.m.) to discuss your options. We would like to answer any questions you have regarding our smart meter program and address any concerns about the installation of the new meter.

Be assured that the smart meter technology being implemented has been rigorously tested and demonstrated by manufacturers to be accurate, safe and secure in systems throughout the country.

Q | When will a smart meter be installed on my home/business?

A | In the next few weeks, you will receive a letter with the time period we will be in your area to exchange your meter.

Q | I'm concerned about privacy. Are you able to track when my family is home or my business is occupied?

A | No. The meter does not provide us with information regarding the occupancy of your home or business. The meter is able to track your hourly usage but cannot measure the usage of individual appliances or other electrical devices within your home or business.

Q | Will you limit the amount of electricity I am allowed to use?

A | No. We will not limit the amount of power you can use.

Q | Will this smart meter affect my health?

A | No, numerous studies have shown that smart meters using radio frequency (RF) technologies pose no health risk. While smart meters emit a low level of RF, RF exposure from smart meters is a fraction of the level that comes from other commonly used household devices, including cell phones, garage door openers, televisions, microwaves, wireless internet and baby monitors.

For more information, please visit our website at firstenergycorp.com/Ohiosmartmeter or call us at 855-344-3400.





Ohio Edison • The Illuminating Company • Toledo Edison

341 White Pond Dr., Akron, OH 44320

PRSR STD
U.S. POSTAGE
PAID
CLEVELAND, OH
PERMIT NO. 710