



Ohio Edison • The Illuminating Company • Toledo Edison

Your power is about to get
BRIGHTER.

An introduction to
Smart Meters for
your business



FirstEnergy's Ohio electric companies – Ohio Edison, Toledo Edison and The Illuminating Company – are continuing to install smart meters on customers' homes and businesses throughout the service area. This effort is part of an ongoing investment, approved by the Public Utilities Commission of Ohio, to modernize our electric distribution system.

This step toward a more modernized electric system will enable automated meter readings and may enhance our ability to respond to outages faster and more efficiently.

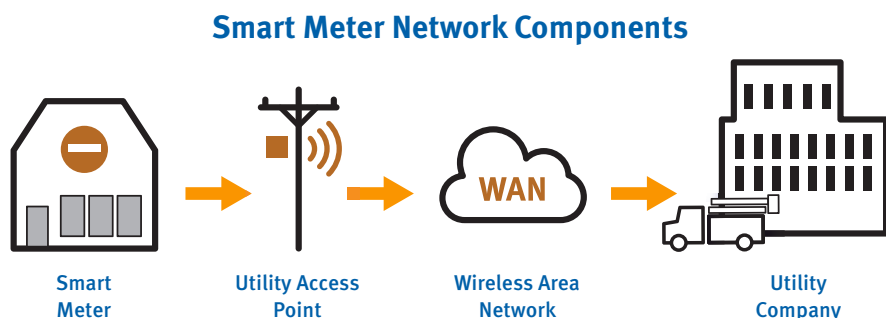
Exchanging your current meter with a smart meter takes very little time and even less effort from you. **In most instances, this meter exchange will not affect your business.** In the rare case that the exchange requires an outage, we will contact you prior to the exchange.

If the meter is readily accessible, you may not even need to be there when it occurs.

Please take a look at some of these Frequently Asked Questions for more information about our Smart Meter Program:

Q | What is a smart meter?

A | A smart meter is a digital electric meter that collects electricity usage information and sends that data to the local utility through a secure telecommunications connection.



Be assured that the smart meter technology being implemented has been rigorously tested and demonstrated by manufacturers to be accurate, safe and secure in systems throughout the country.

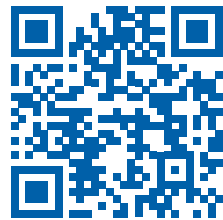
Q | When will a smart meter be installed on my business?

A | We will exchange the electric meter at your business in the next few months. In the rare case that the exchange requires an outage – or if we require special access to the meter – we will contact you in advance.

Q | Will you limit the amount of electricity I am allowed to use?

A | No. We will not limit the amount of power you can use.

For more information, please visit our website at firstenergycorp.com/Ohiosmartmeter or call us at 855-344-3400.





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