

# FAQs: JCP&L C&I Energy Efficiency Prescriptive & Custom Program

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## Program Basics

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### **Q: How does JCP&L's C&I Energy Efficiency Program work?**

A: This program provides the applicant with an incentive to purchase and install electric energy-efficient equipment. The program will also consider incentives for energy-efficient measures that provide both electric and gas energy (dual-fuel) savings. The applicant submits their project information for program approval, and payment is made after the project is completed.

### **Q: What is the difference between the Prescriptive and Custom paths of the program?**

A: The Prescriptive Program offers a wide range of pre-qualified “standard” measures with a set incentive value where the energy savings are well determined. The Custom Program provides a path for customers involved in more complex and/or creative projects, and those not included in the Prescriptive program, the opportunity to receive financial incentives.

### **Q: When is the launch date of this program?**

A: The program will begin to accept applications on July 1, 2021.

**Q: Where can I find out more information about the program?**

A: Please see our website at [EnergySaveNJ.com](http://EnergySaveNJ.com), call us at 1-866-JCPL-BIZ (1-866-527-5249), or email us at [EnergySaveNJ@trccompanies.com](mailto:EnergySaveNJ@trccompanies.com) to learn more.

## Participation

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### ***Customers***

**Q: What are the benefits of participating in this program?**

A: Purchasing energy efficiency equipment can prove challenging, given the other costs of running and managing your business. The program offers financial incentives to reduce the cost of the project and your return on investment while realizing energy cost savings. In addition to improved cash flow, lower energy usage from more efficient equipment reduces greenhouse gas emissions.

**Q: How do I know if I am eligible to participate in the Prescriptive & Custom Program?**

A: Your electric or electric/gas project may be eligible if you are a JCP&L customer on a commercial rate class. Please refer to your electric utility bill to see your rate class, which can be found in the "Charges from JCP&L" section of your bill. You are eligible for the program if your rate class is **NOT** one of the following: Residential Service (RS), Residential Time-of-Day Service (RST), or Residential Geothermal & Heat Pump Service (RGT).

**Q: How do I find a contractor or vendor knowledgeable with the program?**

A: We provide a list of Program Allies on our website or you can use your own contractor. Program Allies are businesses providing energy efficiency services who may be utilized to implement your project.

**Q: Do I need to use a Program Ally to submit my project?**

A: No, customers may submit projects themselves. Customers may also work through their selected Program Ally who can submit the project on the customer's behalf.

**Q: Do I need to use a Program Ally to implement my project?**

A: No, customers may implement and submit projects themselves.

## **Contractors, Vendors, & Consultants**

### **Q: What are the benefits of becoming a Program Ally?**

A: Your name will be on the JCP&L program website which will provide the opportunity for customers to find your business. In addition, you will be able to submit projects on a customer's behalf and track application progress via the web portal. You'll also receive program updates to stay up to date on any announcements or changes to the program.

### **Q: Do I need to be a registered Program Ally to participate?**

A: No, the program has no restrictions on participation regarding contractors, vendors, consultants and other entities assisting eligible customers. We have an open recruitment for Program Allies and encourage you to join our network for program updates and leads from our website.

### **Q: How do I become a Program Ally?**

A: Please see the website beginning July 1, 2021, for more details: [EnergySaveNJ.com](http://EnergySaveNJ.com).

### **Q: Can the customer assign payment to another party such as a contractor, vendor, consultant or other entity?**

A: Yes, the customer can assign either the full incentive or part of the incentive to another entity.

### **Q: Can I submit an application on behalf of a customer?**

A: Yes, if you are a Program Ally.

## **Program Process**

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### **General**

#### **Q: Do I need to submit an application prior to starting my project?**

A: Yes, the program requires pre-approval of all applications. Applications are subject to inspections prior to work starting as well. **See question below for special circumstances.** Once approved, you may start your work. Once you complete your project, you can submit final documentation for payment.

**Q: If I purchased my equipment on or after the July 1, 2021 program, and have since installed the equipment, can I still be eligible for a rebate?**

A: Yes, under certain conditions for **prescriptive measures only**. **Program participants are encouraged to seek pre-approval before purchasing their proposed equipment to ensure it meets program requirements and eligible for incentives. If your equipment was purchased and the project was completed on or after July 1, 2021, and you did not obtain pre-approval, then you may apply for incentives no later than 180 days of project completion.** (**Completion is defined as all equipment being installed and operable**). If your equipment was purchased prior to July 1, 2021, please see NJCleanEnergy.com for assistance.

**Q: If I have multiple energy efficiency measures, how do I apply?**

A: The application form can accept multiple measures, or just a single measure.

**Q: After I submit my application, how do I know when I can start my project?**

A: You will receive an approval notice. Additionally, the website will provide you with a status upon logging in to your account.

**Q: What if I do not see my equipment or technology type on the application?**

A: For measures not included on the prescriptive list, please reach out to a program representative for assistance. The measure may be considered eligible for an incentive through the custom path.

**Q: How do I get paid once I complete my project?**

A: Your project approval letter will contain instructions on the next steps, including the list of documentation required for project verification and payment. Certain projects will undergo inspection prior to payment.

## ***Inspections***

**Q: What purpose do inspections serve?**

A: There are two potential inspections. The first potential inspection verifies that the new equipment is not installed prior to application approval as well as verifies the existing conditions. The second potential inspection is after approval but before payment and verifies that the project installation is complete, equipment is operational, and the details of the project are correct.

## ***Extensions and Cancellations***

**Q: If I cannot complete my project within the allotted timeframe, can I request additional time to complete my project?**

A: Yes, subject to program approval, the program may provide extensions of expiration dates upon request. The request should be in writing and sent via email to the project manager.

**Q: What if I want to cancel my project?**

A: You may cancel a project application by making a request in writing that is sent via email to the project manager.