## PotomacEdison Bill Based On: Estimated Meter Reading,

Average Payment Plan

Page 1 of 2 D12

## April 13, 2012 Account Number: 000 000 000 000

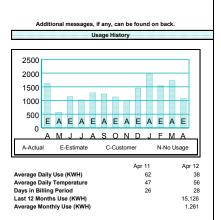
 
 Billing Period:
 Mar 15 to Apr 11, 2012 for 28 days

 Bill For:
 Joe Customer
Joe Customer 00 Any Street Anytown, MD 00000

Amount Due: \$0.00 Due Date: May 03, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0011. For Payment Options, call 1-800-736-3401. Pay your bill online at www.firstenergycorp.com Bill issued by: Potomac Edison, PO Box 3615, Akron OH 44309-3615

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the <b>Amount Due</b> by the Due Date. Generation, Transmission & Energy Cost Adjustment Price Comparison Information: The current price for Standard Offer Service (SOS) electricity is 7.086 cents/Wh, effective through May 31, 2012. The weighted average price of SOS electricity will be 7.081 cents/kWh through May 31, 2012. The price for SOS from Jun 1, 2012 through May 31, 2013 will be set in Aor 2012.	Balance at Billing on Apr 13, 2012	0.00
	Potomac Edison - Payment Plan Amount	0.00
	Amount Due by May 03, 2012	\$0.00
	To pay your account in full you owe \$0.00.	
	Usage Information for Meter Number 0000000	
	Apr 11, 2012 KWH Reading (Estimate)	000
	Mar 15, 2012 KWH Reading	000
· · · · · · · · · · · · · · · · · · ·	KWH used	000
Your next meter reading is scheduled for May 10, 2012.	Charges From Potomac Edison	
Spring's warm weather often produces thunderstorms, which can cause service interruption. If you see a downed power line,	Customer Number: 000000000 000000000	
	Rate: Residential Service PE-RSRF	
immediately call us or your local police or fire department. For your	Generation Charge	0.00
safety, please stay away from downed power lines or anything they	Transmission Charge	.00
are touching.	Customer Distribution Charge	.00
Your bill has been redesigned to be better organized and contains your	Distribution Charge	0.00
new 12-digit account number. We also have new emergency outage	Electric Universal Service Fee	0.00
and customer service numbers. For more information, please call	Energy Cost Adjustment	.00
1-800-686-0011.	Administrative Credit	-0.00
	Cogeneration PURPA Surcharge Franchise Tax	.00 0.00
	EmPower MD Surcharge	.00
	MD Environmental Surcharge	0.00
	Montgomery County Tax	0.00
	Current Consumption Bill Charges	0.00



Return this part with a check or money order payable to Potomac Edison



Joe Customer	
00 Any Street	
Anytown, MD 00000	

Account Number: 000 000 000 000		
\$0.00		
May 03, 2012		

POTOMAC EDISON PO BOX 3615 AKRON OH 44309-3615

Explanation of Terms			
Base    Charge    -    Charge    for    services    necessary    for    the delivery    of    electric service, including generation, transmission and distribution.    Customer    Distribution    Charge    -    Fixed    charge    for    meter    reading, billing,    billing,	Distribution Charge - Variable charge for the cost of using local wires, transformers, substations and other equipment needed to deliver electricity to a premise.		
service line maintenance and equipment. Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.	Late Payment Charge - A charge added to the bill on balances owed after the Due Date. Non-Basic Charges - Charges for services not required for the delivery of		
Generation Charge - Charge for the production of electricity.	electric service. Transmission Charge - Charges for moving high voltage electricity from a		
KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.	generation facility to our distribution lines.		
Important Information			

If you have questions about your Potomac Edison account: Call Customer Service at 1-800-686-0011 from Monday - Friday, 8:00 a.m. - 6:00 p.m. Call Payment Options at 1-800-736-3401 from Monday - Friday, 8:00 a.m. - 6:00 p.m. Visit our web site at :www.firstenergycorp.com Visit our web site at :www.firstenergycorp.com Write to us at: Potomac Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890. For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-955-9445.

For your protection, all of our employees wear Photo I.D. badges. Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-686-0011. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

Provide reading by telephone or on-line only: DO NOT MAIL ġ • à. Draw hands on the dials exactly as they appear on your electric meter. When reading between two numbers, always report the If you have a DIGITAL METER write the numbers here: L