

April 18, 2012

Account Number: 000 000 000 000

Billing Period: Mar 16 to Apr 13, 2012 for 29 days
Bill For: Joe Customer
00 Any Street
Anytown, MD 00000

Amount Due: \$0.00

Due Date: May 03, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0011. For Payment Options, call 1-800-736-3401. Pay your bill online at www.firstenergycorp.com

Bill issued by: Potomac Edison, PO Box 3615, Akron OH 44309-3615

Messages	Account Summary	Amount Due		
<p>To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.</p> <p>Generation, Transmission & Energy Cost Adjustment Price Comparison Information: The current price for Standard Offer Service (SOS) electricity is 7.414 cents/kWh, effective through May 31, 2012. The weighted average price of SOS electricity will be 7.961 cents/kWh through May 31, 2012. The price for SOS from Jun 1, 2012 through May 31, 2013 will be set in Apr 2012. Your individual price of SOS electricity for this bill period is 12.17 cents/kWh.</p> <p>Your next meter reading is scheduled for May 14, 2012.</p> <p>Spring's warm weather often produces thunderstorms, which can cause service interruption. If you see a downed power line, immediately call us or your local police or fire department. For your safety, please stay away from downed power lines or anything they are touching.</p> <p>Your bill has been redesigned to be better organized and contains your new 12-digit account number. We also have new emergency outage and customer service numbers. For more information, please call 1-800-686-0011.</p>	<p>Previous Balance 0.00</p> <p>Payments/Adjustments -0.00</p> <p>Balance at Billing on Apr 18, 2012 0.00</p> <p>Potomac Edison - Consumption 0.00</p> <p>Potomac Edison - Misc. Charges -0.00</p> <p>Any Supplier 0.00</p> <p>Total Current Charges 0.00</p> <p>Amount Due by May 03, 2012 \$0.00</p>			
	Usage Information for Meter Number 0000000			
		Apr 13, 2012 KWH Reading (Estimate) 000		
		Mar 16, 2012 KWH Reading 000		
		Difference 0		
		Multiplier 0		
		KWH used 00		
		Metered Load in KW 0.0		
		Billed Load in KW/KVA .0		
		Billed Minimum Load in KW/KVA 0.0		
	Charges From Potomac Edison			
		Customer Number: 0000000000 0000000000		
		Rate: General Service PE-GSG1D		
		Distribution Charge 0.00		
		Electric Universal Service Fee 0.00		
	Administrative Credit -0.00			
	Cogeneration PURPA Surcharge .00			
	Franchise Tax 0.00			
	EmPower MD Surcharge 0.00			
	MD Environmental Surcharge 0.00			
	State Sales Tax .00			
	Current Consumption Bill Charges 0.00			
	Security Deposit Interest -0.00			
	Total Charges \$ 0.00			
Billing Information for Any Supplier				
	00 Any Street Anytown, MD 00000			
	Customer Service: 1-000-000-0000			
	Account Number: 000000 Rate: BILL-READY			
	Any Supplier Basic Charges			
	Billing Period: Mar 16, 2012 to Apr 13, 2012			
	Commodity Charges .0 Per Kwh 0.00			
	State Sales Tax 0.00			
	Total Any Supplier Current Charges \$0.00			
Detail Payment and Adjustment Information				
	04/03/12 Payment -0.00			
Account Balances by Company				
	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Potomac Edison	0.00	0.00	0.00	0.00
Any Supplier	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.00
<p>Usage History</p> <p>Apr 11 Apr 12</p> <p>Average Daily Use (KWH) 131 17</p> <p>Average Daily Temperature 47 52</p> <p>Days in Billing Period 31 29</p> <p>Last 12 Months Use (KWH) 44,190</p> <p>Average Monthly Use (KWH) 3,683</p>				

Return this part with a check or money order payable to Potomac Edison

Amount Paid	
Amount Due	\$0.00
Due Date	May 03, 2012

Messages (Continued)

Explanation of Terms

Customer Distribution Charge - Fixed charge for meter reading, billing, service line maintenance and equipment.
Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.
Generation Charge - Charge for the production of electricity.
KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Distribution Charge - Variable charge for the cost of using local wires, transformers, substations and other equipment needed to deliver electricity to a premise.
Late Payment Charge - A charge added to the bill on balances owed after the Due Date.
Transmission Charge - Charges for moving high voltage electricity from a generation facility to our distribution lines.

Important Information

If you have questions about your Potomac Edison account:

Call Customer Service at 1-800-686-0011 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-736-3401 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at: www.firstenergycorp.com

Write to us at: Potomac Edison, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-955-9445.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-686-0011. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: