



May 11, 2012

Account Number: 000 000 000 000

Billing Period: Apr 04 to May 04, 2012 for 31 days
Bill For: Joe Customer
00 Any Street
Anytown, PA 00000

Amount Due: \$0.00

Due Date: May 29, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848. Pay your bill online at www.firstenergycorp.com
Bill issued by: Met-Ed, PO Box 16001, Reading PA 19612-6001

Messages	Account Summary	Amount Due
To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	0.00
To receive your PRICE TO COMPARE please call 1-888-478-2300.	Payments/Adjustments	-0.00
Your next meter reading is scheduled for Jun 05, 2012.	Balance at Billing on May 11, 2012	0.00
Your bill includes \$0 in PA taxes, of which \$0 is PA gross receipts tax.	Met-Ed - Consumption	
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.	Amount Due by May 29, 2012	\$ 0.00
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.	Usage Information for Meter Number 0000000	
An important message to dog owners -- to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.	May 04, 2012 OnPeak KWH Reading (Actual)	0.0
All of our employees wear photo ID badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call the company.	Apr 04, 2012 OnPeak KWH Reading (Actual)	0.0
	Multiplier	0
	OnPeak KWH Used (32.0%)	0.0
	May 04, 2012 OffPeak KWH Reading (Actual)	0.0
	Apr 04, 2012 OffPeak KWH Reading (Actual)	0.0
	Multiplier	0
	OffPeak KWH Used (68.0%)	0.00
	KWH used	0.00
	Onpeak Load in KW/KVA	0.00
	OffPeak Load in KW/KVA	0.00
	Onpeak Power Factor	0%
	OffPeak Power Factor	0%
	Onpeak KVAR	0.0
	OffPeak KVAR	0.0
	Billed Load in KW/KVA	0.0
	Billed Reactive Demand	0.0
	Charges From Met-Ed	
	When contacting an Electric Generation Supplier, please provide the following.	
	Customer Number: 000000000 0000000000	
	Rate: General Secondary Large ME-GSLD	
	Customer Charge	0.00
	Distribution	0 KWH x 0.00000 0.00
	Consumer Education Charge	0 KWH x 0.000000 0.00
	Energy Efficiency Charge	0 KWH x 0.000000 0.00
	Solar Requirements Charge	0 KWH x 0.000000 0.00
	Default Service Support Charge	0 KWH x -0.000000 -0.00
	Non-Utility Generation Charge	0 KWH x 0.000000 0.00
	Smart Meter Charge	.00
	State Tax Surcharge	-0.00
	State Sales Tax	.00
	Current Consumption Bill Charges	0.00
	Charges From Any Supplier	
	00 Any Street Anytown, PA 00000	
	Customer Service: 1-000-000-0000	
	The following Supplier is responsible for billing you for your electric generation charges on a separate bill:	
	Any Supplier	

Additional messages, if any, can be found on back.

Usage History	Detail Payment and Adjustment Information
<p> Average Daily Use (KWH) May 11 May 12 4475 4095 Average Daily Temperature 57 55 Days in Billing Period 29 31 Last 12 Months Use (KWH) 1,606,270 Average Monthly Use (KWH) 133,856 </p>	04/16/12 Payment -0.00

Return this part with a check or money order payable to Met-Ed



PO Box 16001
Reading, PA 19612-6001

Account Number: 000 000 000 000

Joe Customer
00 Any Street
Anytown, PA 00000

Amount Paid	
Amount Due	\$0.00
Due Date	May 29, 2012

MET-ED
PO BOX 3687
AKRON OH 44309-3687

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Messages (Continued)

Explanation of Terms

Consumer Education Charge - Charge for the costs of state-mandated energy education programs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Default Service Support Charge - Charge to recover new and deferred costs associated with serving customers in a competitive market.

Distribution Charge - Charges for Universal Service Program costs and for the use of local wires, transformers, substations and other equipment used to deliver electricity to consumers from high-voltage transmission lines.

Energy Efficiency Charge - Charge to fund the utility's programs designed to reduce customers' annual electric use and peak demand for electricity mandated by Act 129 of 2008.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Hourly Pricing Service Charge - Charges to provide energy, capacity compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for industrial customers receiving Default Service.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - Price per kilowatt hour to be used when comparing to the price of a generation supplier.

Price to Compare Default Service - Charges for costs to provide energy, capacity, compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for customers receiving Default Service.

Prorated Bill - If this is on the bill, the current billing period is less than 26 days or more than 35 days or a rate change occurred during the current billing period.

Service Charge - Charge for opening an account.

Smart Meter Charge - Charge for assessing and deploying state-mandated smart meter technology.

Solar Requirements Charge - Charge to acquire Solar Photovoltaic Alternative Energy Credits to comply with the Alternative Energy Portfolio Standards Act.

State Tax Surcharge - An adjustment to the state taxes recovered through Met Ed's basic charges.

General Information

If you have billing questions or complaints about your Met Ed account, please contact us before the due date.

Call Customer Service at 1-800-545-7741 from Monday - Friday, 8:00 a.m. - 6:00 p.m. Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency.

Call Payment Options at 1-800-962-4848 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at www.firstenergycorp.com

Write to us at Met-Ed, 76 S. Main St., A-RPC, Akron, OH 44308-1890

For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-522-2376.

Information about SUEZ ENERGY RESOURCES NA, INC: Po Box 25225, Lehigh Valley, PA 18002, 1-888-232-6206

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-545-7741. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: