Met-Ed

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Bill Based On: Minimum Bill, Actual Meter Reading, Prorated Bill

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April 26, 2012 Account Number: 000 000 000 000 Amount Due: \$0.00

 Billing Period:
 Mar 29 to Apr 25, 2012 for 28 days

 Bill For:
 Joe Customer

 00 Any Street
 Anytown, PA 00000

Due Date: May 11, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-562-4848. Pay your bill online at www.firstenergycorp.com Bill issued by: Met-Ed, PO Box 16001, Reading PA 19612-6001

Messages	Account Summarv A	mount Due				
To avoid a 2.00% Late Payment Charge being added to your bill,	Previous Balance	0.00				
please pay the Amount Due by the Due Date.	Payments/Adjustments	-0.00				
Your current PRICE TO COMPARE for generation and transmission	Balance at Billing on Apr 26, 2012	0.00				
from Met-Ed is listed below. For you to save, a supplier's price must	Met-Ed - Consumption	0.00				
be lower.	Any Supplier	0.00				
General Secondary Medium - 000000 - 00 certs per KWH	Total Current Charges	0.00				
Your next meter reading is scheduled for May 29, 2012.	Amount Due by May 11, 2012	\$ 0.00				
Your bill includes \$2.86 in PA taxes, of which \$1.77 is PA gross	Usage Information for Meter Number 00000000					
receipts tax.	Apr 25, 2012 KWH Reading (Actual)	000				
Generation prices and charges are set by the electric generation	Mar 29, 2012 KWH Reading (Estimate)	000				
supplier you have chosen. The Public Utilities Commission regulates	KWH used	00				
distribution prices and services. The Federal Energy Regulatory	Measured Load in KW	.0				
Commission regulates transmission prices and services.	Billed Load in KW/KVA	.0				
Spring's warm weather often produces thunderstorms, which can	Charges From Met-Ed					
cause service interruption. If you see a downed power line,	When contacting an Electric Generation Supplier, please provide the following.					
mmediately call us or your local police or fire department. For your	Customer Number: 000000000 000000000					
safety, please stay away from downed power lines or anything they	Rate: General Secondary Medium ME-GSMD					
are touching.	Customer Charge	0.00				
Your new, redesigned bill provides the information you need in a	Distribution 0 KW x 0.0000	0.00				
format that's easier to read and understand. For more information.	Consumer Education Charge 0 KWH x 0.00000	0.00				
blease call 1-800-545-7741.	Energy Efficiency Charge 0 KWH x 0.00000	0.00				
The Consumer Education Charge, which was approved by the	Solar Requirements Charge 0 KWH x 0.00000 Default Service Support Charge 0 KWH x -0.00000	0.00				
Pennsylvania Public Utility Commission to help recover the costs of	Non-Utility Generation Charge 0 KWH x 0.00000	0.00				
state-mandated energy education programs, will change to 0.007 cents	Smart Meter Charge	.00				
er kWh effective April 1, 2012.	State Tax Surcharge	-0.00				
	State Sales Tax	.00				
	Current Consumption Bill Charges	0.00				
	Charges From Any Supplier					
	00 Any Street Anytown, PA 00000					
	Customer Service: 1-000-000-0000					
	Account Number: 00000 Rate: GEN-F000					
	Generation/Transmission 0 KWH x 0.000000					
	State Sales Tax	.00				
	Total Any Supplier Charges	\$ 0.00				
	Detail Payment and Adjustment Information	_				
	04/10/12 Payment	-0.00				
	Account Balances by Company					

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
Met-Ed	0.00	0.00	0.00	0.00
Any Supplier	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.00

Additional messages, if any, can be found on back. Usage History

2500					Us	age	Hist	ory						
3500														
3000														
2500														
2000														
1500														
1000														
500 0	Α	Е	Α	Е	Α	Е	А	Е	Α	Е	A	Е	Α	
0	А	М	J	J	А	s	0	Ν	D	J	F	М	А	
A-Actual E-Estimate					C	-Cu	stom	er		N-N	lo U	sage		
Apr 11 Apr						r 12								
Average Daily Use (KWH)				57						13				
Average Daily Temperature Days in Billing Period					52 29				54 28					
ast 12 Me				WH)						29			23	379
Average Monthly Use (KWH)												948		

Return this part with a check or money order payable to Met-Ed



Joe Customer 00 Any Street Anytown, PA 00000

Account Number: 000 000 000 000						
Amount Paid						
Amount Due	\$0.00					
Due Date	May 11, 2012					

MET-ED PO BOX 3687 AKRON OH 44309-3687

Explanation of	of Terms
Consumer Education Charge - Charge for the costs of state-mandated energy education programs. Customer Charge - Monthy charge that offsets costs for billing, meter reading, equipment, and service fine maintenance. Default Service Support Charge - Charge to recover new and deferred P costs associated with serving customers in a competitive market. Distribution Charge - Charges for Universal Service Program costs and for the use of local wires, transformers, substations and other equipment use to deliver electricity to consumers from high-voltage transmission lines. Energy Efficiency Charge - Charge to fund the utility programs designed to reduce customers' annual electric use and peak demand for electricity mandated by Act 129 of 2008. Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage. Hourly Pricing Service Charge to provide energy, capacity Af compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for Industrial customers receiving Default Service.	Late Payment Charge - A charge added to the bill on balances owed after the Due Date. Price to Compare (PTC) - Price per kilowatt hour to be used when comparing to the price of a generation supplier. Price to Compare Default Service - Charges for costs to provide energy, capacity, compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for customers receiving Default Service. Prorated Bill - If this is on the bill, the current billing period. Service Charge - Charge for opening an account. Smart Meter Charge - Charge for assessing and deploying state-mandated smart meter technology. Solar Requirements Charge - Charge to acquire Solar Photovoltaic Alternative Energy Credits to comply with the Alternative Energy Portfolio Standards Act. State Tax Surcharge - An adjustment to the state taxes recovered through Met Ed's basic charges.

Explanation of Terms

General Information

If you have billing questions or complaints about your Met Ed account, please contact us before the due date. Call Customer Service at 1-800-545-7741 from Monday - Friday, 8:00 a.m. - 6:00 p.m. Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency. Call Payment Options at 1-800-962-4848 from Monday - Friday, 8:00 a.m. - 6:00 p.m. Visit our web site at www.finstenergycorp.com Write to us at Met-Ed, 76 S. Main St, A-RPC, Akron, OH 44308-1890

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For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-522-2376.

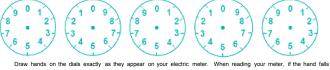
Information about FirstEnergy Solutions Corp.: 341 White Pond Drive Bldg B3, Akron, OH 44320-1119, 1-888-254-6359

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-545-7741. Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

Provide reading by telephone or on-line only: DO NOT MAIL



between two numbers, always report the lower number.

If you have a DIGITAL METER write the numbers here: